



PORT OF SEATTLE FIRE DEPARTMENT

OUR MISSION - *Save Lives, Protect Property, & Serve the Public*

It is the mission of the [Port of Seattle Fire Department](#) to serve the public and preserve life and property through leadership, teamwork, and actions as an all hazard emergency service provider.

VISION - *Be the industry leader in Aircraft Rescue and Firefighting*

OUR FOCUS - *Excellence in Customer Care & Service*

The Department will focus its efforts on being prepared, equipped, and trained to respond rapidly to all types of emergencies seeking the best possible outcome.

OUR CORE VALUES

Trust, Respect, Integrity, and Accountability.

To The Public

We owe the citizens we serve the highest quality of service possible, characterized by professionalism, responsiveness, compassion, and integrity.

To The Fire Department

We owe the Port of Seattle Fire Department our full commitment and although we value our history and culture, we will look beyond the traditional scope of our individual roles and responsibilities to promote teamwork, dependability, community, and organizational effectiveness.

To Each Other

We owe each other a working environment characterized by trust and respect for the individual, fostering open and honest communication at all levels.

To Ourselves

We owe ourselves personal and professional growth. We will seek new knowledge and greater challenges, and strive to remain at the leading edge of our profession holding ourselves professionally and personally accountable to self, those we work with, and those we serve.

Trust

Respect

Integrity

Accountability



OUR GOALS

GOAL #1 - Leadership

Build an effective and efficient leadership model that empowers and engages personnel at all levels focusing on developing current and future leaders.

The premise of this goal is to build a sustainable united position and working architecture for all levels of leadership within the fire department.

- Our leadership begins with a clear chain of command.
- We hold ourselves and others accountable.
- We are committed to being honest and trusting in our relationships.
- We honor the talents and contributions of everyone.
- We are courteous, courageous, compassionate, committed, and consistent.
- We support and do not talk negatively about one another.

GOAL #2 - Structure

Develop an organization to effectively administer and manage the processes and resources of the Department.

- Our structure begins with a commitment from every level to make our work environment better.
- We will engage all our members at all levels seeking improvements.
- We will commit to continuous process and quality improvement.
- We will both share and listen to all ideas related to improving work methods.
- We will constantly push the technology envelope while balancing costs to improve processes.

GOAL #3 - Response/Training

Develop a response framework that leverages our knowledge and training allowing us to minimize the impact of disasters and other emergencies on life, property, and the environment.

Our training, policies, and practices need to be aligned for success in the listed priorities in order of importance:

- ARFF – The reason we are here.
- EMS – Our most customer driven service delivery
- Structural – This is our “Rescue” element during a major incident.
- Haz/Mat – Supports business continuity by rapid response and mitigation for CBRNE.
- CSR - Designated rescue team for all confined spaces on Airport Property.
- All natural and manmade events.

GOAL #4 - Fire Prevention

Provide an effective and efficient Fire Prevention System.

- Providing high quality Fire Protection Systems and Prevention services keeping our personnel and the public safe.
- We will be customer focused in all we do.
- We will leverage our talents and strengths to ensure we maintain all facilities and processes in a fire safe manner.

GOAL #5 - Collaboration

Foster a collaborative environment in which Labor and Management work towards common goals.

- Work within a spirit of cooperation and transparency in all we do.
- Support and respect each sides perspective and view.
- Foster open and honest dialogue on a frequent and regular basis.

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